



T R S Yucatan Hotel

CATEGORY	5*
ADDRESS	Carretera Federal Chetumal Pto-Juarez Km 256-100, Playa Del Carmen Quintana Roo, México
TELEPHONE	+529848772100
FAX	+529848772105
E-MAIL	Recepcion.yucatan@trshotels.com
WEB	Trshotels.com
BUILT	2005
LAST REFURBISHED	2017
TYPE OF HOTEL	Holiday Resort, Adults only.
BOARD BASIS	All Inclusive Premium, All Inclusive 24 hrs .

Observations: • All guests can enjoy the facilities and Grand Palladium services.

RECEPTION SERVICES

24-hour service	Check-in: 3 pm	Check-Out: 12pm
Languages spoken:	Card payment:	Early Check In***
Late check out***	Upgrade*	Express Check-Out
Currency exchange	Courtesy shower	Customer Service
Fax Service*	Copy services*	Newspapers
Valet parking	Wake-up call	Porter
Bellboys		

Observations: *Extra charge **On request ***Extra charge & On request

SERVICES

Room Service 24h	Waiter service in the pool	Waiter service on the beach
Picnic*	Car rental*	PC internet connection
Beach towel	Pool towel	Internal transport**
Medical service*	Free Wi-Fi	Laundry service*
24-hour security	Parking	Info Tours

Observations: *Extra charge **On request

HOTEL FACILITIES

Num. rooms: 454	Villas: 13	Lobbies: 1
Swimming pools: 3	Swimming pools•: 5	Beach Club: 1
Rest. Dine Around•: 5	Bars: 6	Bars "Dine around"•: 21
A la carte Rest.: 5	A la carte Rest. "Dine around"•: 8	Conference rooms 3
Outdoor Jacuzzi	Orchid garden•	Gym •
Catholic Church•	Conference rooms•	Zentropia Palladium Spa & Wellness •

Sporting facilities•

Observations: • Use and enjoyment at Grand Palladium Hotels & Resorts.

ACCESS

Airport km: 90
Taxi min: 90

DISABLED

Accessible rooms: 3
Level access: Yes

BEACH

Lifeguard: Yes
Beach Access: Yes

B. CENTER

Banquet: 3
Total Area m2: 505


ACCESS

Approx. price USD: 100-150


DISABLED

Pool Access: No


BEACH

Sand color: White


B. CENTER

Max Capacity: 550

Observations: Exclusive beach area with water service and Balinese beds.

BARS AND RESTAURANTS

Name	Opening hours	Reservation	Dress code	Smoking area	Location
Cabaret Restaurant					
Chic Cabaret	Dinner :08:00pm-11:00pm	✓	✓	-	T R S Yucatan
A la carte Restaurants					
Capricho	Breakfast :07:00am-11:30am Lunch :12:30pm-03:30pm	-	✓	-	T R S Yucatan
El Gaucho (Argentine Cuisine)	Dinner :05:30pm-10:30pm	✓	✓	-	T R S Yucatan
Tentazione (Italian Cuisine)	Dinner :05:30pm-10:30pm	✓	✓	-	T R S Yucatan
La Bohème (French Cuisine)	Dinner :05:30pm-10:30pm	✓	✓	-	T R S Yucatan
Helios (Mediterranean Cuisine)	Dinner :06:00pm-11:00pm	✓	✓	-	T R S Yucatan
Beach Club					
Helios	Breakfast :07:00am-11:00am Lunch :12:30pm-03:30pm	-	✓	-	T R S Yucatan
Lobby bars					
Aurum	00:00am-00:00am	-	-	-	T R S Yucatan
Bars					
Full Moon	05:00pm-02:00am	-	-	✓	T R S Yucatan
Pool bars					
Gaia	Summer :08:00am-08:00pm Winter :08:00am-06:00pm	-	-	✓	T R S Yucatan
Las Rocas	10:00am-06:00pm	-	-	✓	T R S Yucatan
Io	Summer :10:00am-08:00pm Winter :10:00am-06:00pm	-	-	✓	T R S Yucatan
La Terraza	10:00am-00:00am	-	-	✓	T R S Yucatan
Restaurant -Gastronomic					
La Lola (Spanish Cuisine)	Dinner :05:30pm-10:30pm	✓	✓	-	Gp White Sand
La Jarra	10:00am-06:00pm	-	-	✓	G P Kantenah
Rest. Show Cooking "Dine around"					
La Hacienda	Breakfast :07:00am-11:00am Lunch :01:00pm-03:30pm Dinner :06:00pm-10:30pm	-	✓	-	G P Colonial
El Gran Azul	Lunch :11:00am-05:00pm	-	✓	-	G P Colonial - G P Kantenah
La Dalia	Breakfast :07:00am-11:00am Lunch :01:00pm-03:30pm Dinner :06:00pm-10:30pm	-	✓	-	G P White Sand
A la carte Rest. "Dine around"					
El Dorado (Steak House)	Dinner :05:30pm-10:30pm	✓	✓	-	G P Colonial
La Adelita (Mexican Cuisine)	Dinner :05:30pm-10:30pm	✓	✓	-	G P Colonial
Sumptuori (Japanese Cuisine)	Dinner :05:30pm-10:30pm	✓	✓	-	G P Kantenah
Portofino (Italian Cuisine)	Dinner :05:30pm-10:30pm	✓	✓	-	G P White Sand
Ribs & More (Steak House)	Dinner :05:30pm-10:30pm	✓	✓	-	Gp White Sand
Bahia E Brasa (Brazilian Cuisine)	Dinner :05:30pm-10:30pm	✓	✓	-	G P White Sand
Poseidón Beach Restaurant (Rice And Fish)	Dinner :06:00pm-10:30pm	✓	✓	-	G P White Sand
Chang Thai (Thai Cuisine)	Dinner :05:30pm-10:30pm	✓	✓	-	G P Kantenah
Bars "Dine around"					
Xtra Time Sports Bar	00:00am-00:00am	-	-	-	G P Colonial
Bars in Rest. "Dine Around"					

Name	Opening hours	Reservation	Dress code	Smoking area	Location
<i>El Gran Azul</i>	10:00am-00:00am	-	-	-	G P Colonial - G P Kantenah
<i>La Adelita - El Dorado</i>	05:30pm-10:30pm	-	✓	-	G P Colonial
<i>Sumptuori - Chang Thai</i>	05:30pm-10:30pm	-	✓	-	G P Kantenah
<i>La Laguna</i>	10:00am-00:00am	-	✓	-	G P White Sand
<i>Bahia E Brasa - Ribs & More</i>	05:30pm-10:30pm	-	✓	-	G P White Sand
Lobby bars "Dine Around"					
<i>Colonial</i>	10:00am-01:00am	-	-	✓	G P Colonial
<i>Kantenah</i>	10:00am-00:00am	-	-	✓	G P Kantenah
<i>La Plaza</i>	07:00pm-00:00am	-	-	-	G P Colonial
<i>Churchill</i>	07:00pm-01:00am	-	-	✓	G P Kantenah
<i>White Sand</i>	10:00am-00:00am	-	-	-	G P White Sand
<i>Hemingway</i>	06:00pm-00:00am	-	-	-	G P Kantenah
Swim Up Bar "Dine around"					
<i>Gran Azul</i>	Summer: 10:00am-08:00pm Winter: 10:00-06:00pm	-	-	-	G P Colonial - G P Kantenah
<i>La Laguna</i>	Summer: 10:00am-08:00pm Winter: 10:00am-06:00pm	-	-	-	G P White Sand
Pool bars "Dine Around"					
<i>Secret Bar</i>	10:00am-00:00am	-	-	✓	G P Colonial
<i>El Rinconcito</i>	10:00am-06:00pm	-	-	✓	G P Kantenah
Beach Bars "Dine Around"					
<i>Las Olas</i>	00:00am-00:00am	-	-	✓	G P Colonial
<i>Poseidón</i>	07:00am-11:00pm	-	-	-	G P White Sand

Observations: Enjoy the "Dine around" service at Grand Palladium Hotels & Resorts restaurants.

ROOMS

TOTAL:454	Junior Suite Garden View	Junior Suite Poolside	Junior Suite Ocean View	Junior Suite Jacuzzi Terrace Poolside	Suite Garden View	Suite Poolside	Junior Suite Private Pool Garden View	Suite Jacuzzi Terrace Poolside	Junior Suite Private Pool Poolside	Romance Bungalow By The Lake	Suite Private Pool Garden View	Suite Private Pool Poolside	Ambassador Suite Panoramic Ocean View
Number of rooms	100	51	29	90	15	12	50	18	40	22	10	8	9
m ²	60	60	60	73	74	74	73	75	73	67	120	120	
2 double beds	✓	✓	✓	✓	-	-	✓	-	✓	-	-	-	-
King size bed	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Memory foam mattress	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-
Shower	-	-	-	-	-	-	-	-	-	-	-	-	✓
Separate shower	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✓	-
In-room shower	-	-	-	-	-	-	-	-	-	-	-	-	✓
Outdoor shower	-	-	-	-	-	-	-	-	-	✓	-	-	-
Hydromassage bath in the room	✓	✓	✓	-	✓	✓	-	-	-	✓	-	-	✓
Jacuzzi on the terrace	-	-	-	✓	-	-	-	✓	-	-	-	-	-
Balinese bed on terrace	-	-	-	-	-	-	-	-	-	-	-	-	✓
Double sink	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-
separate toilet.	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Second toilet	-	-	-	-	-	-	-	-	-	-	-	-	✓
Sofa Bed	✓	✓	✓	✓	-	-	-	-	-	-	-	-	✓
Armchair	-	-	-	-	✓	✓	✓	✓	✓	-	✓	✓	-
Dining room	-	-	-	-	-	-	-	-	-	-	-	-	✓
Separate living room	-	-	-	-	✓	✓	-	✓	-	-	✓	✓	✓
Balcony or terrace	-	-	-	-	-	-	-	-	-	-	-	-	✓
Terrace with hammock and furniture	-	-	-	-	-	-	-	-	-	✓	-	-	-
Balcony with furniture	✓	✓	✓	✓	✓	✓	-	✓	-	-	-	-	✓
Terrace	-	-	-	-	-	-	-	-	-	-	-	-	✓
Terrace with furniture	-	-	-	-	-	-	✓	-	✓	-	✓	✓	✓
Bathrobe and slippers	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓

TOTAL:454

	Junior Suite Garden View	Junior Suite Poolside	Junior Suite Poolside Ocean View	Junior Suite Jacuzzi Terrace Poolside	Suite Garden View	Suite Poolside	Junior Suite Private Pool Garden View	Suite Jacuzzi Terrace Poolside	Junior Suite Private Pool Poolside	Romance Bungalow By The Lake	Suite Private Pool Garden View	Suite Private Pool Poolside	Ambassador Suite Panoramic Ocean View
Bathrobe and slippers***	-	-	-	-	-	-	-	-	-	-	-	-	-
Minibar	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Flat-screen TV	-	-	-	-	-	-	-	-	-	-	-	-	✓
USB-Charger	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Flat-screen TV 52"	-	-	-	-	-	-	-	-	-	-	-	-	✓
Flat-screen TV 55"	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-
Flat-screen TV in the living room	-	-	-	-	✓	✓	-	-	-	-	✓	✓	-
Movie streaming	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-
Electronic safe	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Steam iron	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Tea and coffee-making facilities	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Nespresso coffee maker	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Bathroom amenities	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Hair dryer	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Pillow menu*	-	-	-	-	-	-	-	-	-	-	-	-	✓
Pillow menu	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-
Wake-up call	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Rooms for disabled guests	-	-	-	✓	-	-	-	-	-	-	-	-	-
VIP-Services	-	-	-	-	-	-	-	-	-	-	-	-	✓
Reading area	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-
Desk	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
WIFI	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Magnifying mirror	-	-	-	-	-	-	-	-	-	-	-	-	✓
Full length mirror	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-
Scales	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	✓
Aromatherapy*	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-
Pool towels	-	-	-	-	-	-	-	-	-	-	-	-	✓
Welcome water	-	-	-	-	-	-	-	-	-	-	-	-	✓
Turn-down service	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Telephone*	-	-	-	-	-	-	-	-	-	-	-	-	✓
Cordless phone	-	-	-	-	-	-	-	-	-	-	-	-	✓
Wireless phone*	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-
Wine cellar	-	-	-	-	-	-	-	-	-	-	-	-	✓
Wine climatiser	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-
Xbox**	-	-	-	-	-	-	-	-	-	-	-	-	✓
Private swimming pool with hydromassage	-	-	-	-	-	-	✓	-	✓	-	✓	✓	✓
Butler service	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Air conditioning	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Black out curtains	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Two floors	-	-	-	-	-	-	-	-	-	-	-	-	✓
Private entrance	-	-	-	-	-	-	-	-	-	✓	-	-	-
adults only	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Room service 24h*	-	-	-	-	-	-	-	-	-	-	-	-	✓
24-hour room service	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-
Non smoking	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-
Ground Floor	-	-	-	-	-	-	✓	-	✓	✓	✓	✓	-
Ironing Service (max. 2 pieces per person)	-	-	-	-	-	-	-	-	-	-	-	-	✓
Whirlpool preparation***	-	-	-	-	-	-	-	-	-	-	-	-	✓
Check-out Service	-	-	-	-	-	-	-	-	-	-	-	-	✓
Music and hotel information channel	-	-	-	-	-	-	-	-	-	-	-	-	✓
Nightly amenity	-	-	-	-	-	-	-	-	-	-	-	-	✓

TOTAL:454

	Junior Suite Garden View	Junior Suite Poolside	Junior Suite Poolside Ocean View	Junior Suite Jacuzzi Terrace Poolside	Suite Garden View	Suite Poolside	Junior Suite Private Pool Garden View	Suite Jacuzzi Terrace Poolside	Junior Suite Private Pool Poolside	Romance Bungalow By The Lake	Suite Private Pool Garden View	Suite Private Pool Poolside	Ambassador Suite Panoramic Ocean View
Umbrella	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-
Front sea view	-	-	-	-	-	-	-	-	-	-	-	-	✓
Garden View	✓	✓	-	✓	✓	✓	✓	✓	✓	✓	✓	✓	-
Sea view	-	-	✓	-	-	-	-	-	-	-	-	-	✓
located near the pool	-	✓	✓	✓	-	✓	-	✓	✓	-	-	✓	-
Free parking	-	-	-	-	-	-	-	-	-	-	-	-	✓
located a few steps from the beach	-	-	-	-	-	-	-	-	-	-	-	-	✓
located by the lake	-	-	-	-	-	-	-	-	-	✓	-	-	-

POOLS

Name	Type	Opening hours	Area m2	Depth cm	Location
La Terraza	Relax	10:00am-00:00am	192	150	T R S Yucatan
Main Pool Colonial-Kantenah	Family	Winter: 10:00am-06:00pm Summer: 10:00am-08:00pm	3544	160	G P Colonial - G P Kantenah•
El Secreto	Relax	10:00am-00:00am	166	160	G P Colonial•
El Rinconcito	Relax	10:00am-06:00pm	122	160	G P Kantenah•
Main Pool White Sand	Family	Winter: 10:00am-06:00pm Summer: 10:00am-08:00pm	3678	150	G P White Sand•
Las Rocas	Relax	10:00am-06:00pm	831.80	150	T R S Yucatan
Helios Beach Club Pool	Relax	Winter: 10:00am-06:00pm Summer: 10:00-08:00pm	1.276	140	T R S Yucatan

Observations: • Use and enjoy of swimming pools located in Grand Palladium Hotels & Resorts.

ENTERTAINMENT

Activities		Sport		Facilities	
Aerobic	Darts	Ping-pong	Basketball	Soccer field 2	Beach volleyball court 1
Various Games	Yoga	Volleyball	Football	Basketball court 2	Archery field
Pilates	Zumba	Tennis	Air rifle shooting	Rifle range	Paddle court 2
Night shows	Diurnal animation	Archery	Paddle	Tennis courts 6	Multi-purpose courts 2
Billiards	Live Music	Petanque	Catamaran	Minigolf	
Bowling alley*	Splatter*	Kajak	Snorkeling		
		Windsurfing	Diving*		
		Shuffleboard	Waterpolo		
		Aqua-Gym	ping-pong		

Observations: Activities, sports and facilities of use at Grand Palladium Hotels & Resorts.
*Extra charge.



ZENTROPIA PALLADIUM SPA & WELLNESS

Facilities		Services Spa		Fitness	
Steam rooms 2	Dry and moist sauna	Beauty	Massages	Gym	Dressing room
Relaxation area 2	Foot shower with stones 2	Facial treatments	Body treatments		
Cold Jacuzzi 2	Hot Jacuzzi 2	Lockers			
Round Jacuzzi with gooseneck					

Observations: Facilities and services of use at Grand Palladium Hotels & Resorts with exclusive benefits for TRS clients.



SPA



MAGNESS SOULFUL SPA



WELLNESS

FAMILY SELECTION

TRs HOTELS GRAND PALLADIUM HOTELS & RESORTS RIVIERA MAYA, MÉXICO

LUGARES / PLACES

- Área de playa Beach Area
- Piscina Infinity Medio Medio Infinity Pool
- Piscina Las Brisas Las Brisas Pool
- Piscina La Serena La Serena Pool
- Piscina El Suroeste El Suroeste Pool
- Piscina principal Main Pool
- Piscina Family Selection Family Selection Pool
- Piscina Spa Spa Pool
- PTC Member Pool
- Piscina infantil Children's pool
- Centro deportivo Sports Center
- Centro comercial Shopping Center
- Baby & Mini Club
- Teatro Theater
- Salones de conferencias Conference Rooms
- Tienda de artesanías Craft Shop
- Conserjería & Front Desk
- Centro de actividades Activites Center
- Mini Golf
- Back & White Jai-Alai Club
- PhotoShop
- Centro de belleza y estética aesthetic services
- Water Sports and Club Center
- Mixer Working Party
- ZENITROPIC Beauty & Spa Shop
- Cabañas Cabins
- Área de bienestar Wellness area

SERVICIOS / SERVICES

- Recepción TRs Trusdan Hotel TRs Trusdan Hotel Front Desk
- Recepción Colonial Colonial Front Desk
- Recepción Kanimoh Kanimoh Front Desk
- Recepción Family Selection Family Selection Front Desk
- Recepción White Sand White Sand Front Desk
- Parque acuático de niños Kids Water Park
- Mascotas Pets
- PTC Member Lounge
- Estacionamiento Parking lot
- Lavandería Laundry
- Centro de salud Health Center
- Máquina de hielo Ice Machine
- Servicios conciergo Concierge
- Caspa automática Dryer
- Servicio médico Medical Service
- Copia Copier
- Sala de ventas PTC PTC Sales Office
- Zentropia Palladium Spa & Wellness
- Wedding by Palladium
- Museo de Arte y Cultura Cultural Museum
- Gimnasio Gymnasium
- Flanerieo Flanerieo
- Joyería Jewelry Store
- Sala de masaje en la playa Beach Massage Area

RESTAURANTES / RESTAURANTS

- Capriño
- La Buhélica
- Indulgencia
- El Gaucho
- Chic Cabaret & Restaurant
- Helico Beach Club
- La Choc-choc Restaurant
- La Adelta
- El Deseo
- La Primavera
- Cheng Thai
- Sumptuous
- The Nest
- El Gran Fiel
- La Dalia
- La Laguna
- Stone
- Potofino
- La Palanca
- Salsos & Bites
- Proprietor Beach Restaurant
- Le Petit Chef

BARES / BARS

- Full Moon Terrace Bar
- Azures Lobby Bar
- La Terraza Pool Bar
- Las Rocas Pool Bar
- Gale Pool Bar
- Helico Beach Bar
- La Laguna Pool Bar
- Kanimoh Lobby Bar
- Colonial Lobby Bar
- La Pasa
- Es 16
- The Secret Pool Bar
- Pierre
- La Jaina Beach Bar
- White Sand Lobby Bar
- PTC Member Pool Bar
- Viva Time Sports Bar
- PTC Beach Bar
- Radio Waves Bar
- El Suroeste Pool Bar
- La Dalia Beach Bar The Secret Castle
- Pool Bar White Sand
- Bar La Perla



PALLADIUMHOTELGROUP.COM

GRAND PALLADIUM KANIMOH RESORT & SPA FAMILY SELECTION GRAND PALLADIUM COLONIAL RESORT & SPA GRAND PALLADIUM WHITE SAND RESORT & SPA TRs YUCATAN HOTEL