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T R S Turquesa Hotel

CATEGORY 5

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LAST REFURBISHED 2014

TYPE OF HOTEL Holiday Resort, Adults only, Events and Conferences.

BOARD BASIS All Inclusive Premium, All Inclusive 24 hrs .

 $\textbf{\textit{Observations: }} \textbf{\textit{-}All guests can enjoy the facilities and Grand Palladium services.}$

≜ RECEPTION SERVICES

24-hour service	Check-in: 3 pm		Check-Out: 12pm
Languages spoken:	Card payment:	COOK WISA	Day pass*
Night pass*	Early Check In***		Late check out***
Upgrade*	Express Check-Out		Currency exchange
Courtesy shower	Customer Service		Wake-up call
Porter	Bellboys		

Observations: *Extra charge **On request ***Extra charge & On request

SERVICES

	Fire alarm	Room Service 24h
Waiter service in the pool	🖁 Waiter service on the beach	👸 Car rental*
■ Beach towel	Pool towel	Medical service*
₹ Free Wi-Fi		₩IFI in the Lobby
24-hour security	Dine around*	Info Tours
Digital press		

Observations: *Extra charge

✓ HOTEL FACILITIES

Num. rooms: 372	Villas: 4	Buildings: 9
Lobbies: 1	Area: 320000	Swimming pools: 2
Swimming pools•: 5	Beach Club: 1	Rest. Cabaret: 1
Show cooking Restaurants: 1	Bars "Dine around" •: 21	Bars: 7
Rest. Dine Around •: 5	A la carte Rest. "Dine around"•: 9	A la carte Rest.: 3
Outdoor Jacuzzi	Gym •	Conference rooms•
Sporting facilities•	Zentropia Palladium Spa & Wellness	Boutique•
Gym	Hairdresser***	Gift Shop•
Chemist's•	lewelry•	

 $\textbf{\textit{Observations:}} \bullet \textit{Use and enjoyment at Grand Palladium Hotels} \& \textit{Resorts.}$

ACCESS

Accessible rooms: 0

BEACH

Beach Access: Yes

Banquet: 7•





₹ ACCESS	🖒 DISABLED	BEACH	□ B. CENTER
Taxi min: 20	Level access: Yes	Lifeguard: Yes	Total Area m2: 605•
Approx. price USD: 35	Pool Access: Yes	Sand color: White Observations: Blue Flag	Max Capacity: 500• • Salons located in Grand Observations: Palladium Hotels & Resorts.

BARS AND RESTAURANTS

	UU DANS A	IL ILLIIAUI			
Name	Opening hours	Reservation	Dress code	Smoking area	Location
Show cooking Restaurants					
Capricho	Breakfast: 07:00am-11:00am Lunch: 12:30pm-03:00pm	-	/	✓	T R S Turquesa
Cabaret Restautant					
Chic Cabaret & Restaurant	Dinner : 07:15pm-01:00am	✓	✓	-	Gp Palace
A la carte Restaurants					
La Bohème (French Cuisine)	Dinner :06:00pm-10:00pm	✓	✓	✓	T R S Turquesa
Kusko (Nikkei Cuisine)	Dinner : 06:30pm-10:00pm	/	✓	-	G P Palace
Italian Cuisine	Dinner : 06:00pm-10:00pm	✓	✓	-	Trs Turquesa
Beach Club					
Helios	Breakfast:07:00am-10:30am Lunch :12:30pm-03:00pm Dinner :06:00pm-10:00pm	✓	,	√	T R S Turquesa
Lobby bars					
Aurum	00:00am-00:00am	-	-	-	T R S Turquesa
Bars in Restaurants					
Kan Pai Waiting Bar		-	-	-	G P Palace
Helios Waiting Bar	06:00pm-10:30pm	-	-	-	Trs Turquesa
El Dorado & Portofino Waiting Bar	06:00pm-10:30pm	-	-	-	Gp Punta Cana
Bamboo, La Lola, La Adelita Waiting Bar	06:00pm-10:30pm	-	-	-	Gp Bavaro
La Paisana Waiting Bar	06:00pm-10:30pm	-	-	-	Gp Bavaro
Pool bars					
Io Bar	09:00am-12:00am	-	-	✓	T R S Turquesa
T R S Islas 1	09:00am-06:00pm	-	-	✓	T R S Turquesa
T R S Islas 2	09:00am-06:00pm	-	-	✓	T R S Turquesa
Beach Bars					
Gaia	10:00am-05:00pm	-	-	✓	T R S Turquesa
Rest. Show Cooking "Dine around"					
La Catedral	Breakfast:07:00am-10:00am Dinner:06:30pm-10:00pm	-	/	✓	G P Bávaro Suites
El Arrecife	Lunch :12:00am-04:00pm	-	✓	✓	G P Bávaro Suites
El Behique	Breakfast: 07:00am-10:00am Lunch: 12:30pm-03:00pm	-	1	-	G P Punta Cana
Las Torres	Breakfast:07:00am-10:30am Dinner:06:30pm-10:00pm	-	1	-	G P Palace
Poseidón		-	✓	/	G P Palace
A la carte Rest. "Dine around"	,				
Bhogali (Indian Cuisine)	Dinner :06:00pm-10:00pm	1	1	✓	G P Palace
Sumptuori (Japanese Cuisine)	Dinner : 05:45pm-10:00pm	✓	✓	-	G P Palace
El Dorado (Steakhouse)	Dinner : 06:00pm-10:00pm	1	✓	/	G P Punta Cana
Portofino (Italian Cuisine)	Dinner : 06:00pm-10:00pm	1	✓	/	G P Punta Cana
La Adelita (Mexican Cuisine)	Dinner : 06:00pm-10:00pm	1	1	/	G P Bávaro Suites
La Lola (Spanish Cuisine)	Dinner : 06:00pm-10:00pm	1	1	/	G P Bávaro Suites
Bamboo (Asian Cuisine)	Dinner : 06:00pm-10:00pm	✓	1	/	G P Bávaro Suites
La Paisana (Argentine Cuisine)	Dinner : 06:00pm-10:00pm	1	1	/	G P Bávaro Suites
First Wine***	Dinner :06:30pm-10:00pm	✓	-	-	Gp Bavaro





Name	Opening hours	Reservation	Dress code	Smoking area	Location
Coffee shop					
Piacere	07:00am-07:00pm	-	-	✓	G P Palace
Lobby bars "Dine Around"					
Caoba	09:00am-01:00am	-	-	✓	G P Bávaro Suites
Guayacán	09:00am-01:00am	-	-	✓	G P Palace
Macao	09:00am-01:00am	-	-	✓	G P Punta Cana
Other bars					
Sunset Boulevard	09:00pm-11:00pm	-	-	-	G P Bávaro Suites
Hemingway	06:00pm-02:00am	-	-	✓	G P Bávaro Suites
Habits Healthy Bar***	09:00am-07:00pm	-	-	-	Zentropia Spa
Pool bars "Dine Around"					
The Secret Bar	09:00am-00:00am	-	-	-	G P Palace
	10:00am-06:00pm	-	-	-	Gp Punta Cana
Bar Barahona	10:00am-06:00pm	-	-	-	G P Palace
Bar Boca Chica	10:00pm-06:00pm	-	-	-	Gp Bavaro
Bar Saona	10:00am-06:00pm	-	-	-	Gp Punta Cana
Beach Bars "Dine Around"					
Capitán	09:00am-06:00pm	-	-	✓	G P Bávaro Suites
Lambí	09:00am-06:00pm	-	-	✓	G P Bávaro Suites
Butú	09:00am-06:00pm	-	-	✓	G P Palace
Sports Bar					
Xtra Time Sport Bar	00:00am-00:00am	-	✓	✓	G P Bávaro Suites
snack bar					
La Uva Snack "dine Around"	Lunch: 10:00pm-05:00pm	-	✓	✓	Gp Punta Cana
The Grill Trs (Beach Bbq)	11:30am-05:00pm	-	-	-	Trs Turquesa

Enjoy the "Dine around" service at Grand Palladium Hotels & Resorts restaurants. Dinners at the international a la carte restaurants require reservations subject to availability.

*Hemingway: Only Adults. *Chic Cabaret Restaurant: reservation fee 55 USD per person. First Wine: bottle of wine purchase required to

⊟ROOMS

	"-"NOOI13									
TOTAL:372	Junior Suite Garden / Pool View	Junior Suite Poolside	Junior Suite Poolside Ocean View	Junior Suite Swim Up	Romance Suite Poolside	Villa Suite Poolside	Romance Suite Swim Up	Jacuzzi Terrace Suite Beachside	Villa Suite Swim Up	Ambassador Suite
Minibar Premium										
Number of rooms	120	116	8	60	24	8	12	13	8	3
m^2	44	42	42	44	58	68	58	55	68	90
2 beds Full Size	-	✓	-	-	-	-	-	-	-	-
King size bed	1	✓	✓	✓	✓	✓	✓	✓	✓	✓
Memory foam mattress	1	1	✓	1	1	/	1	/	1	1
Shower	1	/	✓	✓	✓	✓	✓	✓	1	✓
Separate shower	-	-	-	-	-	-	-	-	-	1
Whirlpool bathtub	-	1	✓	-	-	/	-	-	1	1
Hydromassage bath in the room	1	-	-	1	-	-	-	-	-	-
Jacuzzi in the room	-	-	-	-	1	-	1	-	-	-
Jacuzzi on the terrace	-	-	-	-	-	-	-	1	-	1
Balinese bed on terrace	-	-	-	-	-	-	-	✓	-	✓
Double sink	1	-	-	✓	/	✓	✓	/	1	/
separate toilet.	1	/	✓	✓	✓	✓	✓	✓	1	✓
Sofa Bed	1	✓	✓	✓	1	1	✓	-	✓	-
Sofa	-	-	-	-	-	-	-	-	-	✓
Separate living room	-	-	-	-	-	1	-	-	✓	-
Balcony or terrace	-	-	-	-	-	-	-	-	-	✓
Balcony with furniture	1	✓	✓	✓	1	1	✓	1	✓	-
Bathrobe and slippers	1	✓	✓	✓	1	✓	✓	✓	1	✓
Minibar	1	1	✓	✓	1	1	1	1	1	1
Flat-screen TV 55"	/	✓	✓	✓	1	✓	✓	✓	1	✓





TOTAL:372	Junior Suite Garden / Pool View	Junior Suite Poolside	Junior Suite Poolside Ocean View	Junior Suite Swim Up	Romance Suite Poolside	Villa Suite Poolside	Romance Suite Swim Up	Jacuzzi Terrace Suite Beachside	Villa Suite Swim Up	Ambassador Suite
Flat-screen TV in the living room	-	-	-	-	-	1	-	-	✓	-
Electronic safe	1	/	✓	✓	✓	✓	✓	1	✓	1
Steam iron	1	/	✓	✓	✓	1	✓	1	✓	1
Tea and coffee-making facilities	/	/	✓	1	1	/	1	/	1	1
Bar counter	-	-	-	-	-	-	-	/	-	-
Nespresso coffee maker	/	✓	✓	✓	✓	✓	✓	/	/	1
Premium coffee selection	/	/	-	1	1	/	1	/	1	✓
Bathroom amenities	/	/	✓	1	1	/	1	/	1	1
Hair dryer	/	/	✓	/	1	1	1	/	1	/
Pillow menu	/	/	✓	1	1	/	1	/	1	1
Wake-up call	1	/	✓	/	1	1	1	/	1	✓
Desk	/	/	/	/	1	1	1	/	1	1
WIFI	1	✓	✓	/	1	1	1	/	/	1
Magnifying mirror	/	/	✓	/	1	1	1	/	/	1
Full length mirror	1	✓	✓	/	1	1	1	/	/	1
Scales	/	/	✓	/	1	1	1	/	/	1
Body oils*	1	/	✓	/	1	1	1	/	/	1
Turn-down service	1	/	✓	/	/	/	/	/	/	1
Wireless phone*	1	✓	✓	/	1	1	1	/	/	1
Private check in service	/	/	✓	/	1	1	1	/	/	1
Butler service	1	✓	✓	/	1	1	1	/	/	1
Fan	1	/	✓	/	/	/	/	/	/	1
Air conditioning	1	/	✓	/	1	1	1	1	/	✓
Black out curtains	/	/	✓	/	/	/	/	/	/	1
Direct access to swimming pool	-	-	-	/	-	-	1	-	/	-
adults only	/	/	/	/	/	/	/	/	/	1
24-hour room service	1	✓	✓	/	1	1	1	/	/	1
Room Service	-	/	✓	-	-	-	-	-	-	-
Non smoking	1	/	✓	/	1	1	1	/	/	1
Spa Tub preparation**	-	-	-	-	-	-	-	-	-	/
Whirlpool preparation***	-	-	-	-	-	-	-	-	-	1
Whirpool preparation ***	/	/	✓	/	/	/	1	/	/	-
Check-out Service	1	/	✓	/	/	1	1	/	/	1
Nightly amenity	/	/	/	/	/	/	/	/	/	1
Umbrella	1	/	✓	/	/	1	/	/	/	1
Garden View	-	-	-	-	-	-	-	-	-	1
Sea view	-	-	1	-	-	-	-	-	-	-
Pool view	/	-	-	-	-	-	-	-	-	-
Garden view	/	-	-	-	-	-	-	-	-	-
located a few steps from the	-	-	-	-	-	-	-	/	-	/
beach located near the pool	/	1	/	/	1	/	1	/	/	✓
located fiedi the pool		•	•	•	•	•	•	•	•	•

Observations: *Extra charge **On request ***Extra charge & On request.

[⊉]POOLS

Name	Type	Opening hours	Area m2	Depth cm	Location
Boca Chica	Family	09:00am-07:00pm	1008	150	G P Bávaro Suites•
Barahona	Family	09:00am-07:00pm	1131	140	G P Palace•
Samaná	Family	09:00am-07:00pm	1050	164	G P Punta Cana•
Saona	Family	09:00am-07:00pm	1161	205	G P Punta Cana•
The Secret	Relax	08:00am-00:00am	778	140	G P Palace•
Turquesa	Adults	08:00am-07:00pm	785	146	T R S Turquesa
T R S Isla	Adults	00:00am-00:00am	2976	140	T R S Turquesa

Observations: • Use and enjoy of swimming pools located in Grand Palladium Hotels & Resorts.





© ENTERTAINMENT

Activities		Sport		Facilities	
Aerobic	Darts	Ping-pong	Basketball	Soccer field 2	Beach volleyball court
Various Games	Yoga	Volleyball	Football		3
Zumba	Night shows	Tennis	Archery	Basketball court 2	Badminton courts
Diurnal animation	Billiards	Paddle	Badminton	Paddle court 4	Tennis courts 5
		Catamaran	Kajak	Minigolf	
		Snorkeling	Windsurfing		
		Deep-sea fishing*	Diving*		
		Shuffleboard	Aqua-Volley		
		Aqua-Gym	Pickleball Courts 4		





Observations: *Extra charge. Activities, sports and facilities of use at Grand Palladium Hotels & Resorts.

ZENTROPIA PALLADIUM SPA & WELLNESS

Facilities Services Spa Fitness

Lockers

Steam rooms 1 Hot and cold water Beauty Massages Gym Dressing room

whirlpools 3 Facial treatments Body treatments Dry and moist sauna Relaxation area 1

Observations: SPA services with extra charge. Access to the Spa wet areas have extra charge.

SPA

Observations: SPA services with extra charge. Access to the Spa wet areas have extra charge



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