








Grand Palladium Vallarta Resort & Spa















CATEGORY	5*
ADDRESS	Carretera Punta De Mita Km. 11.5 Bahía De Banderas, Nayarit México
TELEPHONE	+523292269900
E-MAIL	Vallarta@palladiumhotelgroup.com
WEB	Www.palladiumhotelgroup.com
BUILT	1999
LAST REFURBISHED	2017
TYPE OF HOTEL	Holiday Resort, Events and Conferences, Family friendly , Family friendly.
BOARD BASIS	All Inclusive 24 hrs .

RECEPTION SERVICES

24-hour service	Check-in: 3 pm	Check-Out: 12pm
Languages spoken:  	Card payment:   	Day pass*
Night pass*	Early Check In***	Late check out***
Upgrade***	Express Check-Out	Currency exchange
Courtesy shower	Customer Service	Babysitter***
Copy services*	Valet parking	Wake-up call
Bellboys		

Observations: *Extra charge. **On request. ***Extra charge & On request.

SERVICES

 Fire alarm	 WIFI Premium	 Room Service***
 Car rental*	 Pool towel	 Medical service*
Pet Friendly	 Laundry service*	 WIFI in the Lobby
 24-hour security	 Parking	 Valet parking*
 Info Tours	 Shuttle service***	 Bali Beds***

Observations: *Extra charge **On request ***Extra charge & On request.

HOTEL FACILITIES

Num. rooms: 411	Buildings: 5	Lobbies: 1
Area: 60.000	Lifts: 0	Swimming pools: 4
Show cooking Restaurants: 2	Bars: 6	A la carte Rest.: 4
Miniclub /Babyclub /TeenClub	Sporting facilities	Conference rooms 1
Outdoor Jacuzzi	Catholic Church	Zentropia Palladium Spa & Wellness
Boutique•	Gym	Zentropia Spa
Hairdresser***	Family Selection	Gift Shop•
Chemist's•	Jewelry•	

ACCESS

Airport km: 35
Taxi min: 45
Approx. price USD: 70

DISABLED

Accessible rooms: 5
Level access: Yes
Pool Access: No

BEACH

Beach Access: Yes
Lifeguard: Yes
Sand color: Light Brown

B. CENTER

Banquet: 1
Total Area m2: 250
Max Capacity: 224

Rooms with only one queen size
Observations: bed, roll-in shower with bench
and wc adapted.



BARS AND RESTAURANTS

Name	Opening hours	Reservation	Dress code	Smoking area	Location
Show cooking Restaurants					
El Bosque	Breakfast: 07:00am-11:30am Lunch : 01:00pm-04:00pm Dinner : 06:00pm-10:30pm	-	✓	-	Gp Vallarta
Las Terrazas	Lunch : 12:00pm-04:30pm	-	-	-	Gp Vallarta
A la carte Restaurants					
La Adelita (Mexican Cuisine)	Dinner : 05:30pm-10:30pm	✓	✓	-	Gp Vallarta
Portofino (Italian Cuisine)	Dinner : 10:30pm-10:30pm	✓	✓	-	Gp Vallarta
Bamboo (Oriental Cuisine)	Dinner : 05:30pm-10:30pm	✓	-	-	Gp Vallarta
Las Terrazas (International Cuisine)	Dinner : 06:00pm-10:30pm	✓	✓	-	Gp Vallarta
Lobby bars					
La Placita	10:00am-01:00am	-	-	-	Gp Vallarta
Pool bars					
The Secret	10:00am-10:30pm	-	-	-	Gp Vallarta
Splash	10:00pm-08:00pm	-	-	-	Gp Vallarta
Beach Bars					
Fizz	10:00am-06:00pm	-	-	-	Gp Vallarta
Lounge Bar					
Hemingway	06:00pm-01:00am	-	-	-	Gp Vallarta
Sports Bar					
Xtra Time Sport Bar	05:30am-04:30am	-	-	-	Gp Vallarta

For groups of more than 10 people, please contact the Guest Service department.

The service of alcoholic beverages to minors under 18 years of age is prohibited.

Observations: Schedules may change without prior notice. Las Terrazas opens for breakfast only with 90% occupancy.

Xtra Time hours are from 5:30 a.m. to 4:30 a.m. the next day. Snack service at Xtra Time is from 4:30 p.m. to 5:30 a.m.

The Splash Bar features a swim-up bar.



ROOMS

TOTAL:415

	Deluxe Garden View	Deluxe Garden View accessible rooms	Deluxe Ocean View	Deluxe Ocean Front View	Deluxe Panoramic Ocean View	Junior Suite Garden View	Junior Suite Ocean View	Junior Suite Ocean View
Number of rooms	204	5	52	36	54	56	2	6
m ²	31.05	31.05	31.05	31.05	31.05	38.42	38.42	46.75
2 double beds	✓	-	✓	✓	✓	✓	✓	-
Double bed	-	✓	-	-	-	-	-	-
King size bed	✓	-	✓	✓	✓	✓	✓	✓
Memory foam mattress	✓	✓	✓	✓	✓	✓	✓	✓
Shower	-	✓	-	-	-	-	-	-
Separate shower	-	-	-	-	-	-	-	✓
Whirlpool bathtub	-	-	-	✓	-	-	✓	-
Whirlpool tub with shower	✓	-	✓	✓	✓	✓	✓	-
Hydromassage bath in the room	-	-	-	-	-	✓	✓	-
Jacuzzi on the terrace	-	-	-	-	-	-	-	✓
separate toilet.	✓	✓	✓	✓	✓	✓	✓	✓
Sofa	-	-	-	-	-	-	-	-
Sofa Bed	-	-	-	-	-	✓	✓	✓
Balcony or terrace	-	-	✓	-	-	-	-	-
Balcony with furniture	✓	✓	✓	✓	✓	✓	✓	✓
Terrace with furniture	-	-	-	-	-	-	-	✓
Minibar	✓	✓	✓	✓	✓	✓	✓	✓
USB-Charger	-	-	-	-	-	-	-	-
USB charger	✓	✓	✓	✓	✓	✓	✓	-
Flat-screen TV 42"	✓	✓	✓	✓	✓	✓	✓	✓

TOTAL:415

	Deluxe Garden View	Deluxe Garden View accessible rooms	Deluxe Ocean View	Deluxe Ocean Front View	Deluxe Panoramic Ocean View	Junior Suite Garden View	Junior Suite Ocean View	Junior Suite Ocean View
Electronic safe	✓	✓	✓	✓	✓	✓	✓	✓
Iron and ironing board	✓	✓	✓	✓	✓	✓	✓	✓
Tea and coffee-making facilities	✓	✓	✓	✓	✓	✓	✓	✓
Bathroom amenities	✓	✓	✓	✓	✓	✓	✓	✓
Hair dryer	✓	✓	✓	✓	✓	✓	✓	✓
Rooms for disabled guests	✓	✓	-	-	-	-	-	-
Desk	✓	✓	✓	✓	✓	✓	✓	✓
Chill out area	-	-	-	-	-	-	-	-
Wi-fi broadband	✓	✓	✓	✓	✓	✓	✓	✓
Magnifying mirror	✓	✓	✓	✓	✓	✓	✓	✓
Full length mirror	✓	-	✓	-	✓	✓	✓	✓
Pool towels	✓	✓	✓	✓	✓	✓	✓	✓
Telephone*	✓	✓	✓	✓	✓	✓	✓	✓
Concierge service	✓	✓	✓	✓	✓	✓	✓	✓
Air conditioning	✓	✓	✓	✓	✓	✓	✓	✓
Black out curtains	✓	✓	✓	✓	✓	✓	✓	✓
Crib**	✓	✓	✓	✓	✓	✓	✓	✓
Room service 24h*	-	-	-	-	✓	-	-	-
Room Service***	✓	✓	✓	✓	✓	✓	✓	✓
24-hour room service	✓	✓	✓	✓	✓	✓	✓	✓
Non smoking	✓	✓	✓	✓	✓	✓	✓	✓
Ground Floor	✓	✓	✓	-	-	✓	✓	-
Spa tub preparation ***	-	-	-	-	-	-	-	✓
Whirlpool preparation ***	✓	-	✓	✓	✓	✓	✓	-
Check-out Service	✓	✓	✓	✓	✓	✓	✓	✓
Music and hotel information channel	✓	✓	✓	✓	✓	✓	✓	✓
Garden View	✓	✓	-	-	-	✓	-	-
Sea view	-	-	✓	✓	✓	-	✓	✓
Front sea view	-	-	-	✓	✓	-	-	✓
Free parking	✓	✓	✓	✓	✓	✓	✓	✓

*Extra charge. **Upon request. ***Extra charge and upon request. Deluxe rooms with double beds have a sofa, with king bed have a table and two chairs. All Junior Suite GP with king bed have a whirlpool tub in the room, all with double beds have it in the bathroom. Deluxe Garden View Accessible Rooms: They have a single Queen Size bed to facilitate mobility, with shower (no tub and with bench) and roll-in sink. Toilet and shower with grab bars. Room service hours: free of charge from 11:00 a.m. to 10:30 p.m. - ***From 10:30 p.m. to 11:00 a.m. there is an extra charge.

Observations:

 **POOLS**

Name	Type	Area m2	Opening hours	Depth cm	Location
Main Pool	Family	2464.5	08:00am-08:00pm	120	Gp Vallarta
Relax	Adults	374	08:00am-09:00pm	110	Gp Vallarta
Water Park	Children	120	08:00am-08:00pm	40	Gp Vallarta
Saltwater Pool	Family	3000	08:00am-08:00pm	130	Gp Vallarta

In the pool area, the use of glass containers is prohibited by law, so food and beverages are served in plastic utensils.

Observations: Relax Pool is for guests over 14 years old only. This pool is dedicated to those seeking a tranquil and restful atmosphere. Lifeguard service from 11:00 a.m. to 7:00 p.m.

 **KIDSClub**

	Baby Club	Mini Club	Jr. Club Black & White
Location	Gp Vallarta		Gp Vallarta
Age	1-3	4-12	13-18
Schedule	09:00am-05:00pm	09:00am-05:00pm	03:00pm-11:00pm

 **ENTERTAINMENT**

Activities

Aerobic	Various Games
Yoga	Zumba
Crafts	Children's Entertainment
Night shows	Diurnal animation
Billiards	Live Music
Recreational games*	

Sport

Ping-pong	Basketball
Volleyball	Football
Tennis	Paddle
Catamaran	Kajak
Snorkeling	Waterpolo
Aqua-Volley	Aqua-Gym
Surf	Pickleball Courts 2

Facilities

Soccer field 1	Beach volleyball court 1
Basketball court 1	Paddle court 1
Tennis courts 1	Multi-purpose courts 1
Minigolf	

Observations: *Extra charge



ZENTROPIA PALLADIUM SPA & WELLNESS

Facilities

Water slides 2

Steam rooms 1

Dry and moist sauna

Lap pool 1

Relaxation area 1

“Eco meditative” cold bath 1

Hot Jacuzzi 1

Services Spa

Beauty

Facial treatments

Lockers

Massages

Body treatments

Fitness

Gym

Observations: *A sauna for women and another for men
Includes three water jets in a dynamic pool
Only Adults. SPA services with extra charge. Access to the wet areas of the Spa also has an extra charge.*

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GRAND PALLADIUM VALLARTA RESORT & SPA
 RIVIERA NAYARIT, MEXICO

LUGARES - PLACES

- A Piscina principal Main pool
- B Parque acuático de niños Kids' Water Park
- C Piscina Relax [14 años y más] Relax pool [14 years old and over]
- D Piscina Family Selection Family Selection Pool *
- E Piscina de agua salada Salt water pool
- F Tienda de regalos Gift shop
- G Baby & Mini Club
- H Slack & White Junior Club
- I Centro Deportivo Sports Center
- J Tiro con arco Archery
- K Cancha de pádel Padel court
- L Centro de Actividades Acuáticas Water Sports Center
- M Centro de Actividades Activitas Center
- N Centro de bocón Olive Center
- O Gimnasio
- P Teatro Theater
- Q Capilla Chapel
- R Salones de conferencias Conferencia rooms
- S Refugio animal Animal shelter
- T Palladium Travel Club Terrace
- U Jardín botánico Botanical garden

SERVICIOS - SERVICES

- 1 Entrada principal Main entrance
- 2 Recepción Grand Palladium Grand Palladium Front Desk
- 3 Lounge Family Selection *
- 4 Estacionamiento Parking
- 5 Solárium *
- 6 Máquinas de hielo Ice Machines
- 7 Mirador Viewing point
- 8 Servicio médico Medical center
- 9 Servicios Restaurantes
- 10 Baños de turquesa Colourful rooms
- 11 Caseta de trajes Travel facts
- 12 Área de masajes Massage area
- 13 Salvavidas Lifeguard
- 14 Mercado artesano Crafts market
- 15 Árboles ambientales Environmental planting trees
- 16 Puntos verdes Green points
- 17 Zentropia Palladium Spa & Wellness
- 18 Weddings by Palladium

RESTAURANTES - RESTAURANTS

- 19 El Suroeste *
 - 20 Bambino *
 - 21 El Dorado *
 - 22 Postfino *
 - 23 La Adelta *
 - 24 The Nest * * * *
- * Family Selection
 * Restaurante a la carta à la carte restaurant
 * Restaurante Restaurant

BARES - BARS

- 25 La Ralra Bar
- 26 El Nig *
- 27 La Pirata Lobby Bar
- 28 The Time Sports Bar
- 29 Herringway
- 30 Sunset Boulevard Disco
- 31 The Relax Pool Bar
- 32 Las Olas Pool Bar & Swim-up Bar
- 33 Fizz Beach Bar
- 34 Palladium Travel Club Lounge

Torre 1: 1001 a 1336
 Torre 2: 2001 a 2347
 Torre 3: 3001 a 3326
 Torre 4: 4001 a 4218
 Torre 5: 5001 a 5216